

DEVON AIR AMBULANCE TRUST LOTTERY

Rules of Play (June 2021)

The Lottery is a weekly subscription draw organised and run by the Devon Air Ambulance Trust. Each chance costs £1 per week and upon receipt of payment, you will be issued with a unique membership/lucky number. DAAT Lottery is registered with the Gambling Commission under certificate number 000-0005032-N-308657-001.

Registration

- To play, a member needs to register with the Trust either direct or through a cash agent. An application form or our on-line form must be completed stating the number of chances to play in a week and return it to the Trust or cash agent with full details
- If a member registers through a cash agent, they will need to purchase a minimum of two weeks (£2) – one for the week in which they are registered and one for the following week. Payments are collected a week in advance. A list of all DAAT Agents is available from the Trust or www.daat.org
- A member can purchase up to 20 entries per week
- No entry is entered into the draw that has no payment against it
- Each entry will cost £1 and there is a separate draw for each game
- Any member can submit an entry in advance
- Members must keep the Trust notified of any change of address

Age Verification and eligibility

- Players must be 16 years old and over, but no age limit **NB Facebook rules will only allow DAA to promote 18 years+**
- Anyone “selling” the Lottery must also be 16 years old and over
- They must be a resident in the United Kingdom to purchase an entry
- Any entry purchased by a person who cannot later produce proof of age** (Photo ID/Driving Licence/Passport) shall forfeit any allocated prize and all monies returned to the Trust
- Entries may only be purchased by individuals and may not be purchased for and on behalf of other persons or transferred to another person
- Trustees and the promoters are not eligible.

Under 16's & Self-exclusions

It is an offence for anyone under the age of 16 to be sold membership for any lottery game.

We are directed under Regulations not to sell to under 16s and cannot pay out a prize to a player who is under 16.

- DAAT has the responsibility to ensure that all staff who promote/sell lottery membership 16 years are or over
- We can ask for age verification, if unsure if the person applying is under 16 years
- Can refuse anyone that they feel should be excluded from entering (see self-exclusion).
- Must report to the Trust of anyone they feel should be or have been excluded from the Lottery.
- Inform the Lottery Office of any disputes

Prizes and Draw

- The draw takes place every Friday at the office of Devon Air Ambulance Trust
- A computerized random number generator is used for the Draw
- On each draw date there is a selection of thirteen cash prizes.
- All prizes are set, there is no alternative
- The first entry drawn will receive £1350 and the second and third will receive £135 each, then ten further prizes of £50.00.
- Prizes are tax free.
- The winning numbers are published on our website and in the Plymouth Sunday Independent
- Winners do not need to make a claim. Our lottery team will call all winners to confirm bank details. Working remotely means we now pay winners by BACA. If winners are uncomfortable about giving out bank details, we will arrange for a cheque to be sent.

Responsibility

- The Trust accepts no responsibility for the Trust failing to notify the holders of the winning numbers or for the winners failing to provide adequate evidence of identification, age, and residency to the satisfaction of the Trust.
- Whilst every effort will be made by the Trust to put a stop order on cheques which go astray in the post, are lost or are stolen, the Trust cannot accept responsibility for the same.
- Prizes not claimed or not paid out within 90 days of the draw will be cancelled and the prize retained by the Trust as a donation.
- The Charity cannot be held responsible if winners do not notify DAA of change of addresses, phone numbers and we are unable to contact them direct.

Changes and disputes

- The Trust reserves the right to change the prize structure from time to time and without notice. The Trust has sole discretion in allocating the prizes and calculating the prize draw fund; the decision of the Trustees on any matter, is final.

Promotions

- Prize winners agree to participate in promotional campaigns and features on prize winner posters, unless otherwise stated by the members application form

Cancellation of Subscription and Refunds

- Subscribers of the lottery can cancel at any time. Please inform the Charity by ringing 01392 469886 or email lottery@daat.org or in writing to: DAAT Lottery, 5 Sandpiper Court, Harrington Lane, Exeter EX4 8NS
- It is the responsibility of the member to cancel the standing order or Direct Debit with the bank if they wish to cancel their subscription. The Charity does not have the authority to amend or cancel a standing order but can with a Direct Debit payment.
- Upon cancellation, any outstanding balances below £1 will be deemed a donation to Devon Air Ambulance Trust, not before 60 days has elapsed from the last payment. You may still claim this amount to be refunded to you during this time, and this does not affect your statutory rights.
- If the Trust is notified of a subscriber's death, any refund requested from unused subscriptions will only be payable to the deceased subscriber's estate. Supporting documentation may be required. If any next of kin would like to continue the subscription any unused monies will pass on with the subscription
- The Charity cannot accept liability for loss/ theft or delays for: Any payments/ forms/ communications sent by post or email or for any delay in payments through the banking system
- Any event beyond the reasonable control of the Charity

Data protection

- The Charity does not sell any details it holds on to its subscribers to any third party.
- Data that is collected is used solely by the Charity
- A member has the right to ask the Trust not to process personal data for marketing purposes
- The Data Protection Act gives members the right to access information held about them

Complaints Procedure

- Devon Air Ambulance Trust aims to ensure that any issue regarding the Lottery that you may have is dealt with promptly, efficiently and in confidence.
- If a member wishes to make a complaint, then please contact at the first instance by one of the following methods to:
Caroline Creer, Fundraising Director 01392 466666 or email: c.creer@daat.org
- In writing to DAAT Lottery, 5 Sandpiper Court, Harrington Lane, Exeter EX4 8ZY
- The Lottery Department will acknowledge any complaint within seven working days.

Self-Exclusion

- An individual can self-exclude themselves from any Lottery. This is for a six-month period and they must then contact the Lottery to either re-instate or self-exclude themselves again.

Information of all gambling support agencies are:

GamCare: (Phone support) 0845 6000 133 or (on-line) <http://www.gamcare.org.uk/>

Gamble Aware: <https://www.begambleaware.org/>

Gambling Commission: 0121 2306666 or
<http://www.gamblingcommission.gov.uk/home.aspx>

Lotteries Council : <https://www.lotteriescouncil.org.uk/>