



Volunteer Role Description

Supermarket Collector & Collections Co-ordinator Volunteer

About Devon Air Ambulance

Devon Air Ambulance Trust is the charity that raises the funds to keep Devon's two air ambulances flying. In addition to this, in March 2020 we introduced two rapid response Critical Care Cars to our fleet of emergency vehicles.

Accidents and illness happen and, when they do, patients whatever their age, circumstance or location, need specialist treatment fast. The speed with which our air ambulance doctors and paramedics can reach a patient is crucial in helping to achieve a successful outcome. This enables them to identify their time-critical needs and provide specialist life-saving treatments and interventions to slow, halt or even reverse the effects of a life-threatening condition.

About this volunteer role

We are very fortunate to be allocated at least one slot per month in local supermarkets to shake a bucket, raise awareness, and spend time with people in the community. This role can be simply supporting on the day (Supermarket Collector) or more involvement with the planning and administration (Collections Co-ordinator).

What will I be doing?

- Collecting at supermarkets and shopping centres
- Giving out leaflets for upcoming events/promotions
- Speaking to the public about the work of the charity
- Support the Fundraising Team to find new volunteers/supporters (co-ordinator)
- Count and bank monies raised (co-ordinator)
- Monthly return of receipts (co-ordinator)
- Organise and support volunteers on the day (co-ordinator)

Co-ordinators support us with planning, organising and facilitating fundraising collections at supermarkets. Supporting recruitment and organisation of volunteers to carry out collections. Ensuring income from collections is correctly recorded and banked. Encouraging and welcoming a diverse group of new members and supporters into DAA and helping to drive our One Crew ethos. Liaising with the Fundraising Community Team to ensure that all activities are carried out safely and within DAA guidelines.

When can I volunteer?

This is a flexible role to fit with your lifestyle and around other commitments. Collections are held across the county throughout the year, so there's bound to be one near you - the hours are flexible too (2 to 4-hour shifts). Supermarket collections are a very simple way to raise valuable funds and a couple of hours of your time can make a big difference to the people of Devon. Supermarket collections are normally once per month, mostly on weekends, between 10 am and 4 pm, 2 x 4 hours shifts.

What are we looking for?

- A friendly and approachable manner
- Reliability
- A willingness to learn, undertake training, and take direction
- Ability to work on your own or as part of a team
- A desire to help people
- Be respectful and understanding of others

No experience is necessary as full training, and an induction will be given. Don't forget to share your interests, skills and future aspirations so we can try and match you to the most suitable tasks.

What we can offer you

- A warm and friendly team of likeminded people
- The chance to develop your confidence and interpersonal skills
- The opportunity to gain invaluable experience to add to your CV and develop new skills
- Reasonable adjustments to make the role accessible for you
- 20% discount on donated goods*
- Reasonable out of pocket expenses in line with our guidance

Volunteering is a great way to meet new people, socialise and contribute to a cause you care about whilst developing new skills.

Your DAA point of contact will be available to give advice and assist you during your time spent with us. The Volunteer Team is on hand to give you additional help and support throughout your volunteer journey.

Enhanced Volunteer

This is an opportunity to develop further in your volunteer role should you wish to and take on additional tasks or responsibilities i.e. mentoring and supporting new and existing volunteers. Some additional responsibilities may require training which will be provided.

Interested? [amend or remove as necessary]

For further information please contact volunteer@daat.org, call 01392 466666 or visit our website www.daat.org

We look forward to meeting you!

Volunteer Team

Vicky Thresher – Volunteer Manager

Charlotte Fleetwood – Volunteer Engagement Officer

Carrie Packer – Volunteer Administrator